

Partners HealthCare's COI Reporting System

The Conflict of Interest Reporting System developed by Osprey has given Partners HealthCare an effective way of minimizing conflict of interest risks, by assuring that the people on its research teams disclose potential conflicts of interest from the start.

Partners HealthCare is a national leader in biomedical research, bringing together more than a dozen major hospitals and healthcare networks.

Partners needed an automated conflict of interest (COI) reporting process in order to proactively identify potential conflicts of interest proposed by staff participating in clinical studies at the organization's many hospitals and research facilities.



Osprey built a COI Reporting System from the ground up based on Partners' existing COI reporting processes, while also reflecting COI best practices. The system protects Partners HealthCare by ensuring that its research efforts are conducted in strict compliance with the latest Public Health Service COI regulations offered by the National Institutes of Health.

The Partners COI Reporting System is a web-based solution that efficiently captures, tracks and reports on the COI disclosure forms required for thousands of researchers, board members and faculty members. It also provides a configurable workflow that can support evolving COI disclosure policies, as well as review and approval processes.

The System provides a FormsWizard™ with templates for interactive forms and questionnaires to enable easy customization of content. It's also streamlined and easy to use, in turn promoting compliance.

The System's online questionnaires automatically adjust in real time based on the responses being given by participants, and prompt the input of necessary details. Additional information is requested only when a potential conflict is detected. If participants cannot complete the questionnaire in one session, the System will automatically remind them to complete it at a later time.

For managers overseeing the COI compliance program, the System provides a convenient overview of the progress of researchers completing their forms and alerts them when forms are overdue.

In sum, the Partners COI Reporting System has:

- Significantly reduced the risk of potential conflicts of interest
- Reduced costs and resources required to support compliance procedures
- Reduced costs and resources needed to monitor compliance
- Eliminated barriers to improving reporting processes
- Sped up the approval process for the clinical study disclosure, review and approval